
Angel Centre Survey – Results

August-September 2025

Serving our
community



Headlines

- Survey open from 13 August to 24 September
- 1,085 responses with 300+ suggestions of additional facilities
- Most respondents live in Tonbridge
- A majority of responders are current users of the Angel Centre
- Greatest demand for a larger gym, exercise studios and improved changing facilities
- Among non-users, a café, larger gym and community meeting spaces are most appealing
- More than eight in ten say low carbon design is important
- Nearly nine in ten would like to see the Angel Centre name retained

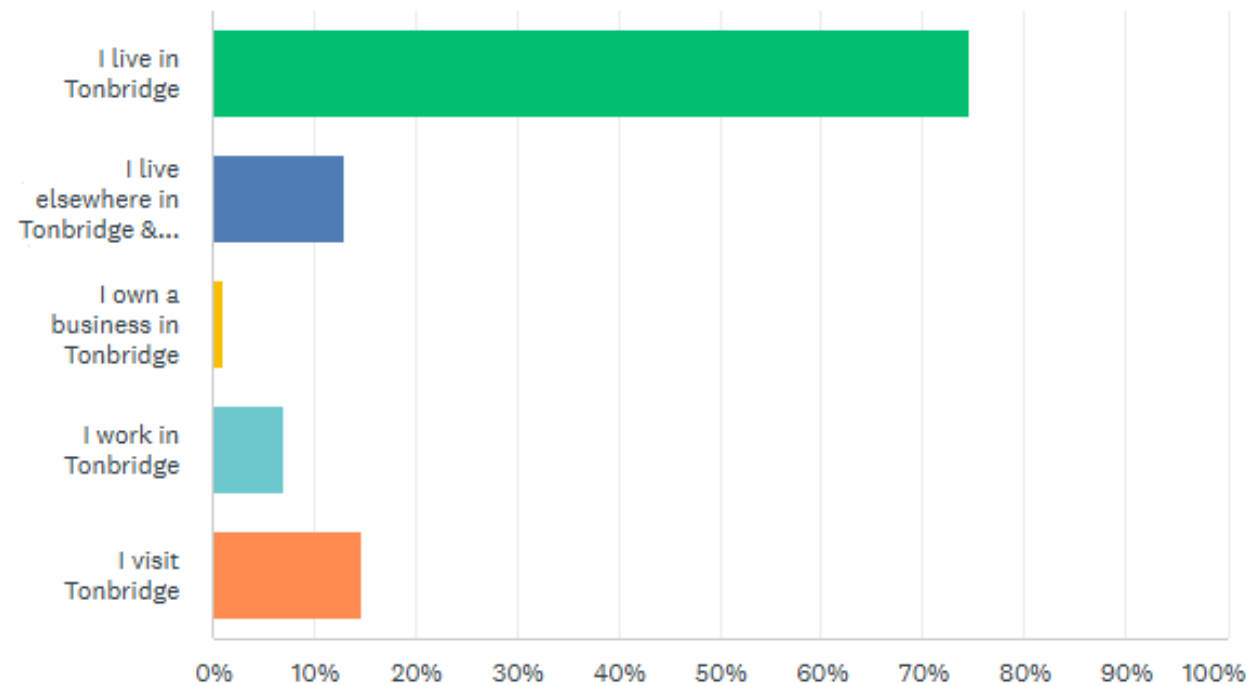
Most respondents live in Tonbridge

Q1



Which of the following best describes you? (Select all that apply)

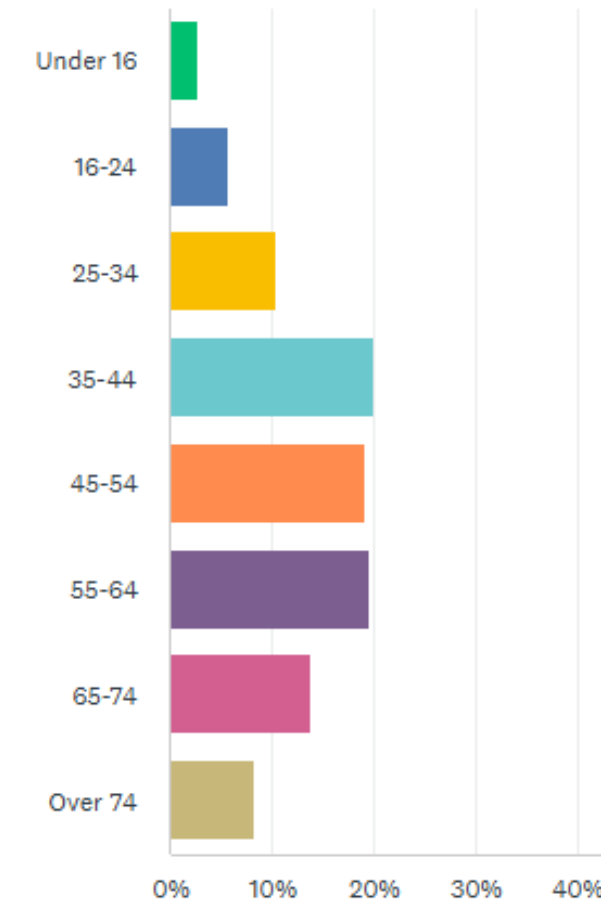
Answered: 1,078 Skipped: 7



Q2

What is your age group?

Answered: 1,081 Skipped: 4



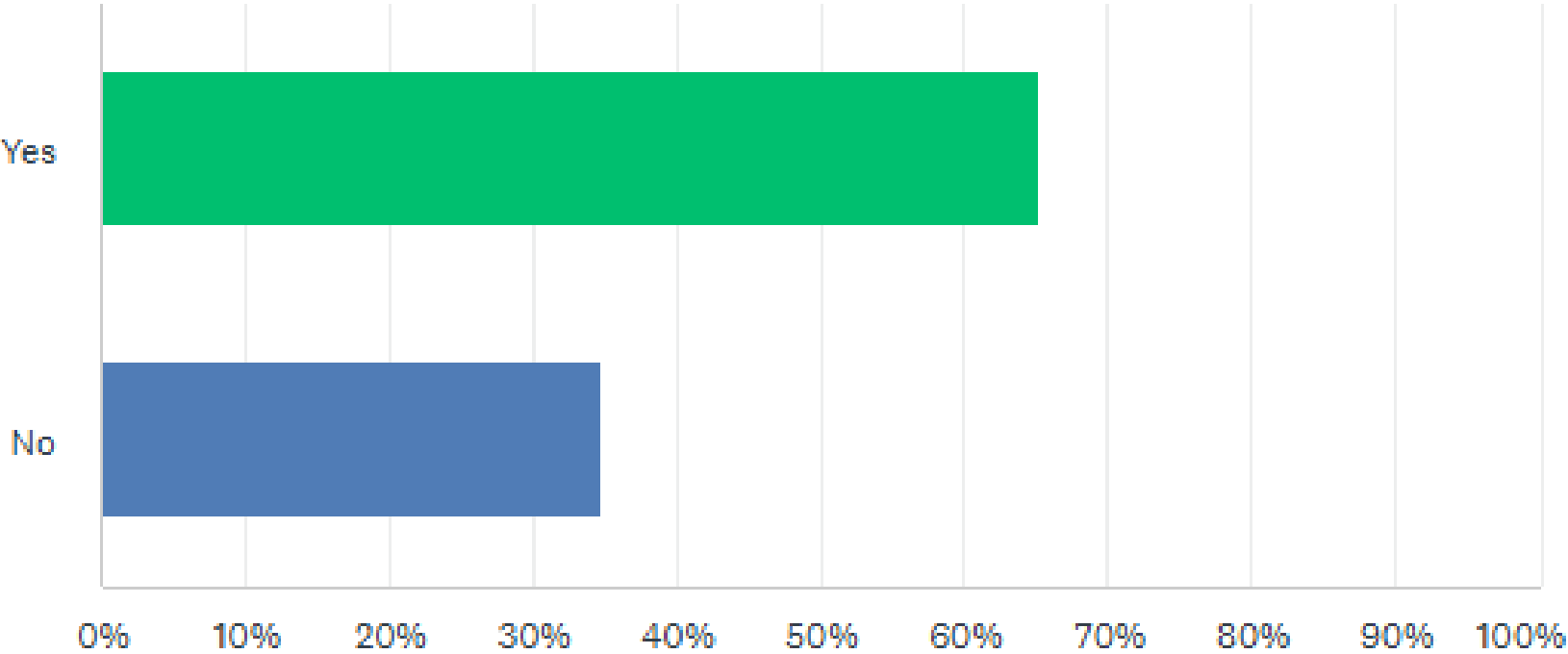
The majority of respondents use the existing Angel Centre

Q3



Do you currently use the Angel Centre?

Answered: 1,085 Skipped: 0

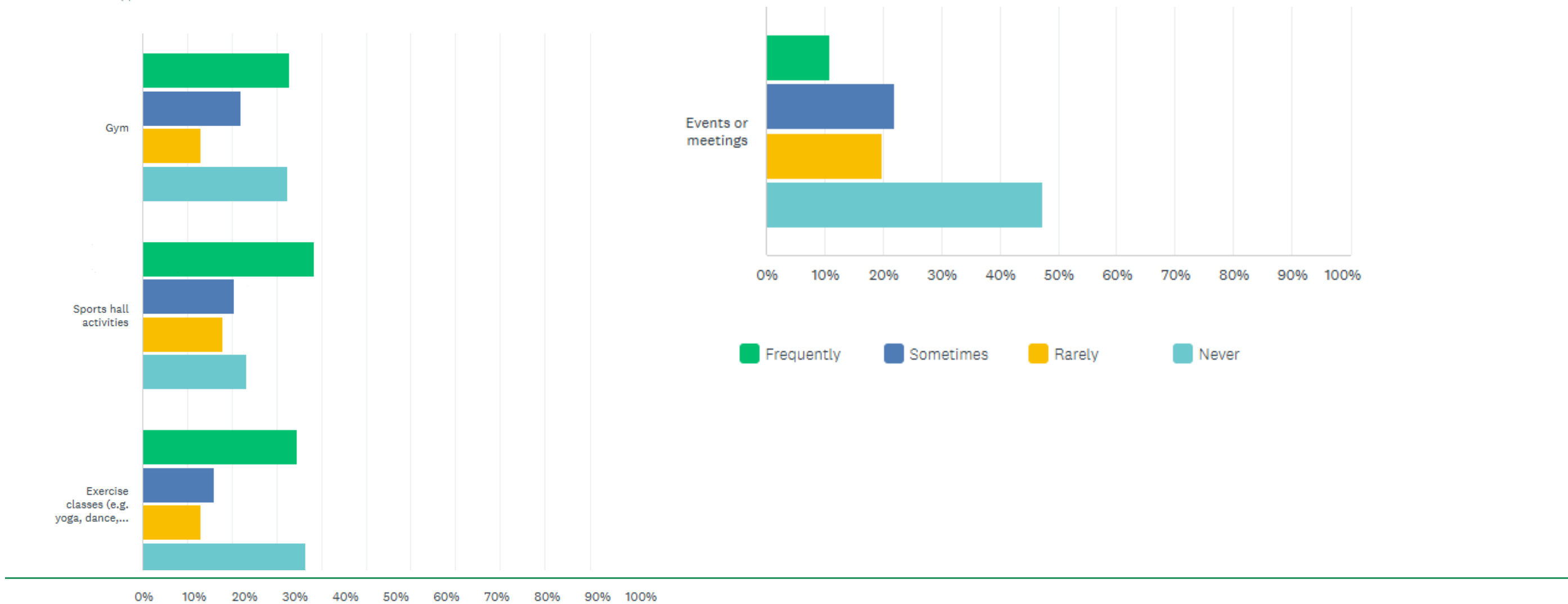


Current facilities used and frequency of use

Q4

Which of the following activities do you take part in at the Angel Centre, and how often?

Answered: 669 Skipped: 416



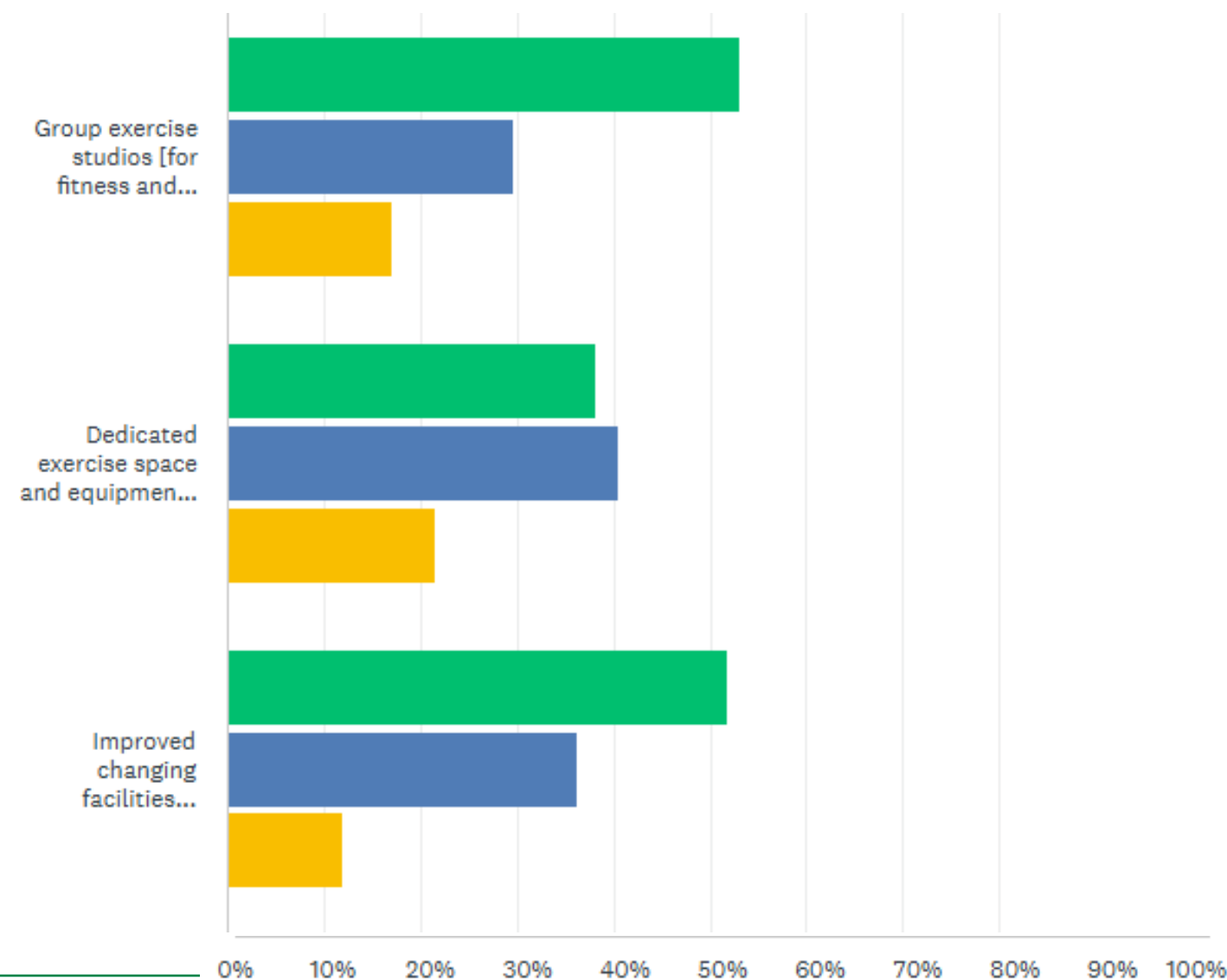
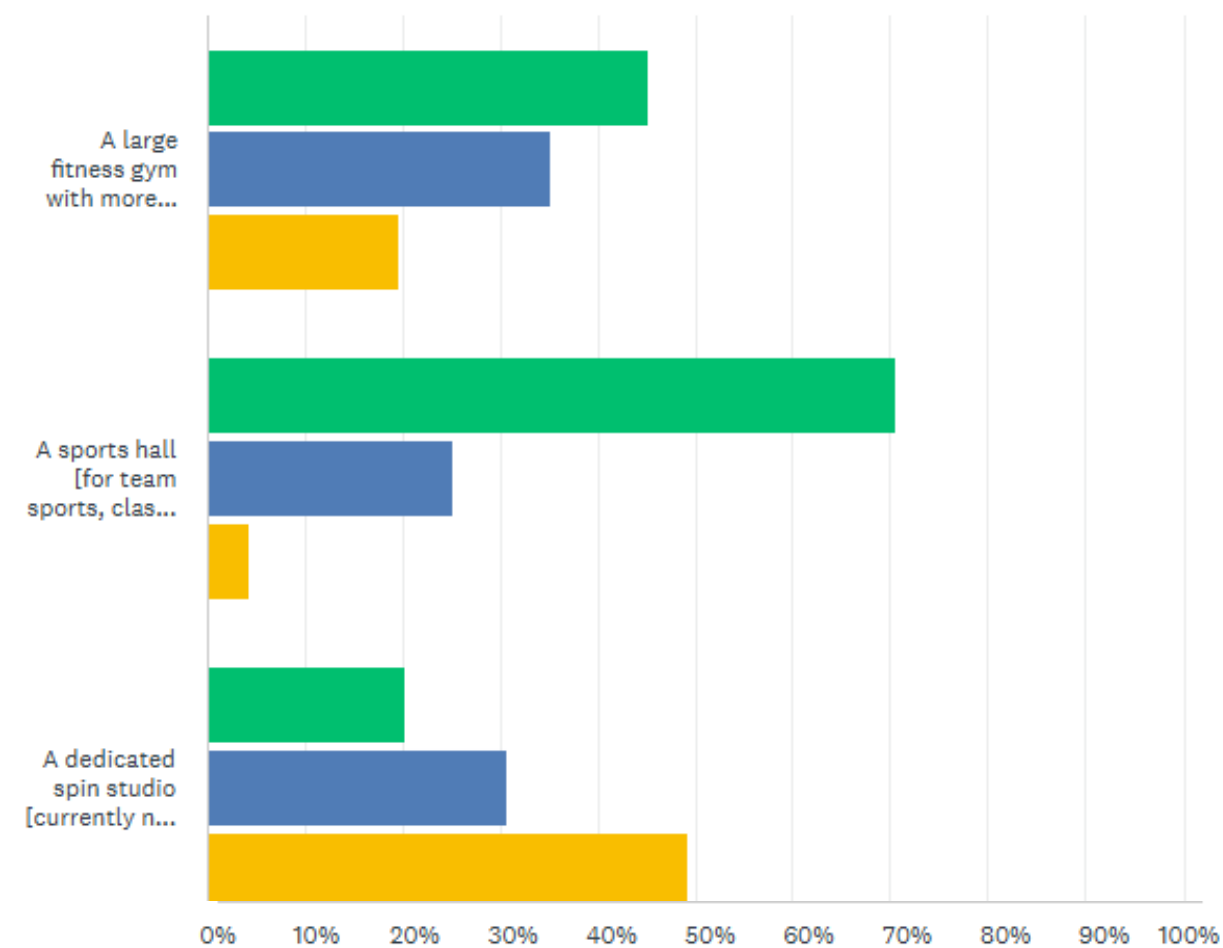
Views on proposed facility mix #1

Q5



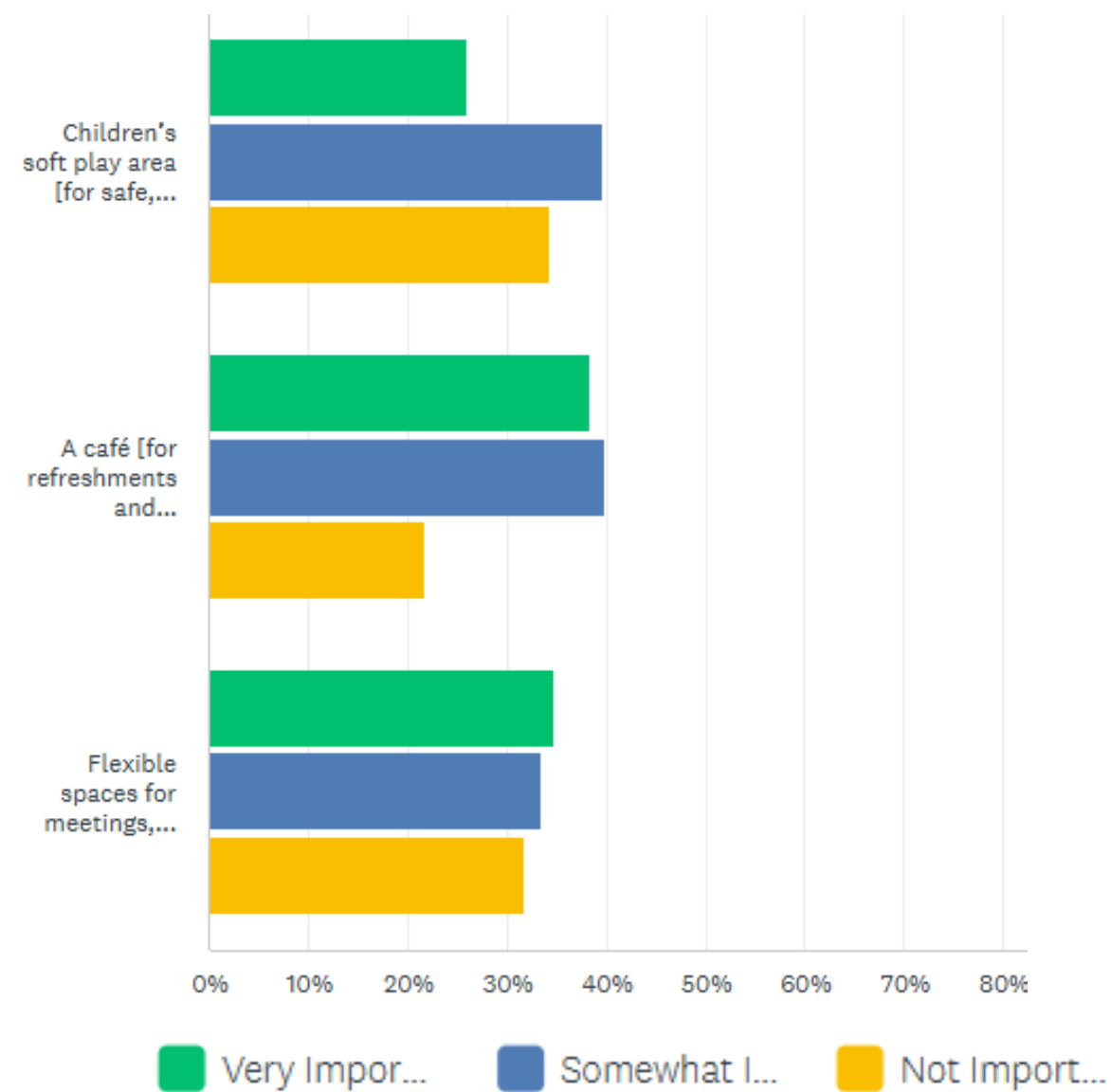
How important to you is it that the following are provided in a new leisure centre?

Answered: 674 Skipped: 411



Very Impor... Somewhat I... Not Import...

Views on proposed facility mix #2



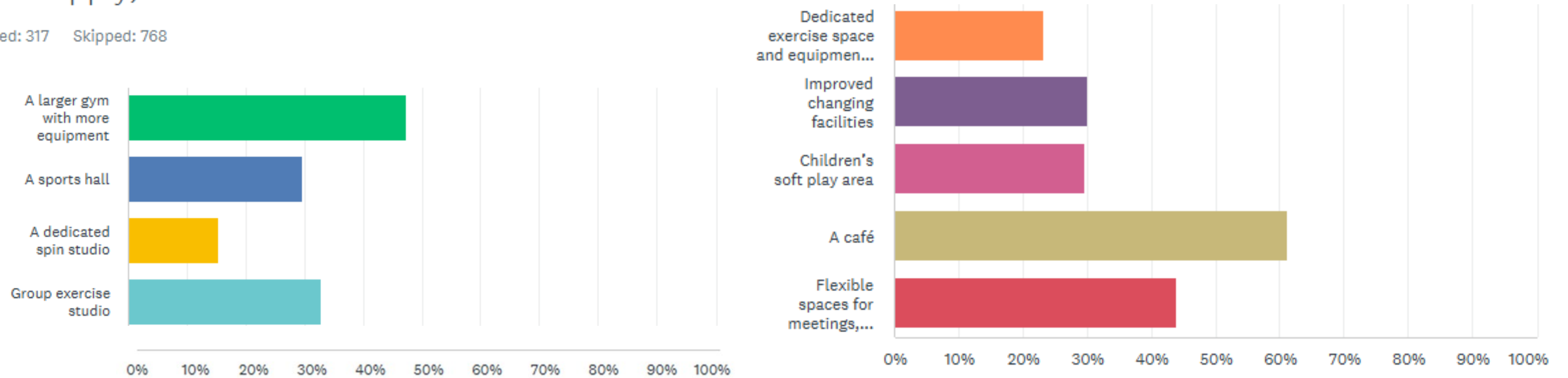
Potential to attract new customers

Q6



As a non-user of the existing Angel Centre, would any of the following encourage you to use the new centre? (Select all that apply)

Answered: 317 Skipped: 768



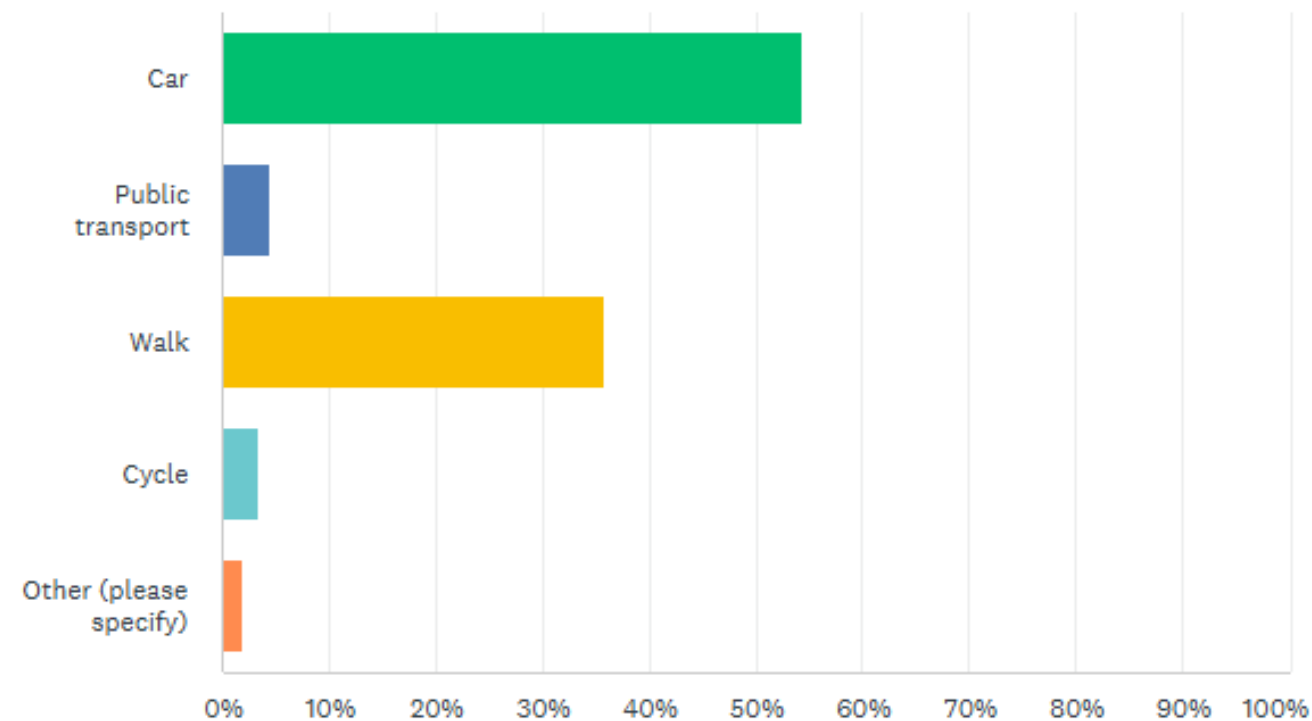
Transport choices

Q8



If you were visiting either the existing Angel Centre or the nearby replacement centre, how would you normally get there?

Answered: 990 Skipped: 95

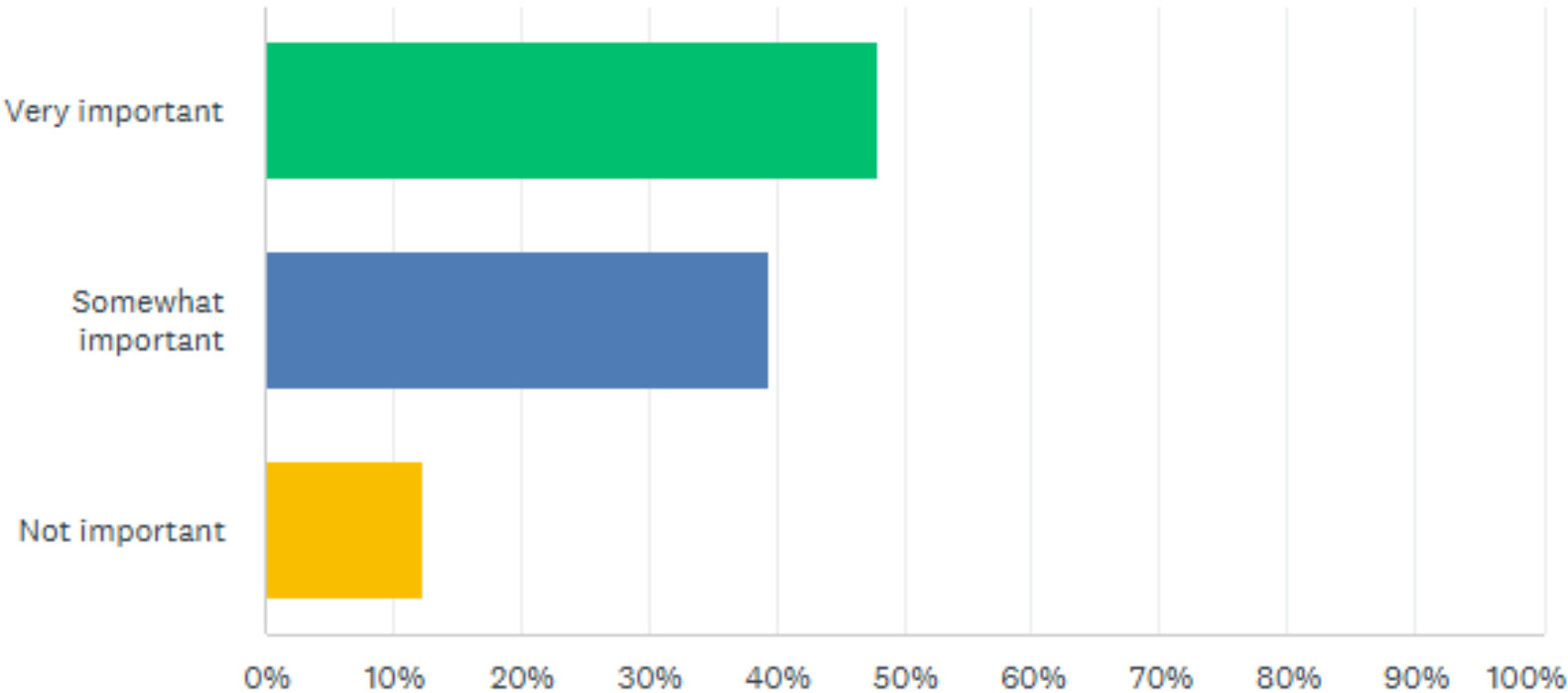


Support for a low carbon building

Q9 

How important to you is it that the new centre is designed as a low-carbon, energy-efficient building?

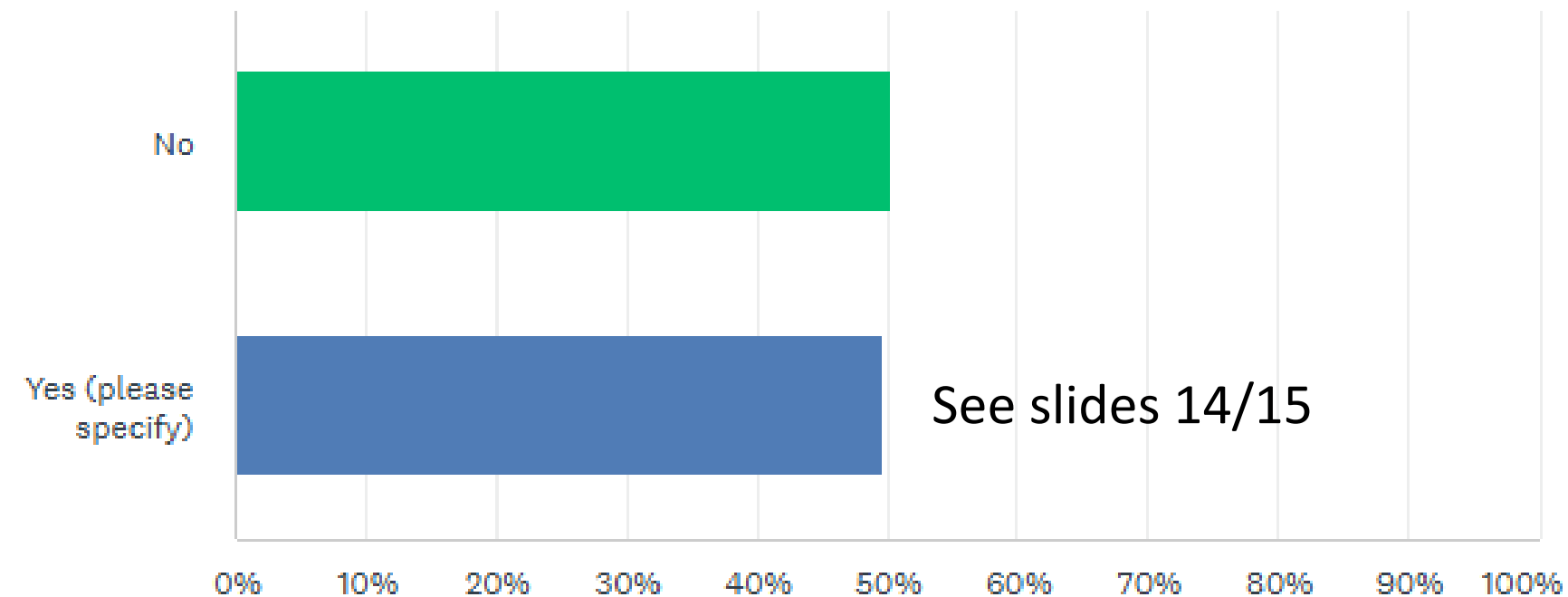
Answered: 988 Skipped: 97



Balanced views on further facilities

Are there other facilities you would like to see at the new centre?

Answered: 963 Skipped: 122



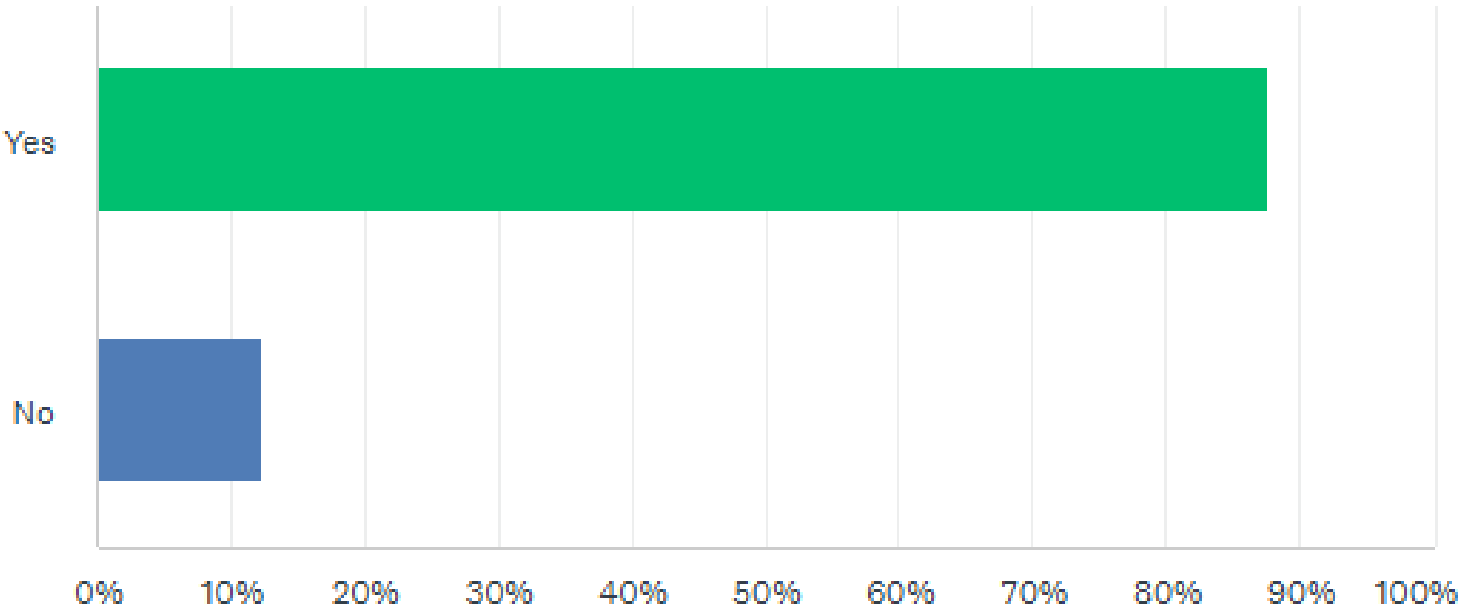
Support for retaining the Angel Centre name

Q10



Do you think the new leisure centre should still be called the Angel Centre?

Answered: 952 Skipped: 133



More than 300 suggestions for additional facilities #1

Sports & Fitness Facilities

- Swimming pool (including 50m competition pool)
- Badminton courts (minimum of 4–6 courts requested)
- Squash courts
- Padel courts / Padel tennis
- Indoor tennis courts
- 5-a-side football / futsal pitches
- Climbing wall / bouldering
- Gym improvements (more space, equipment, circuit training areas)
- Reformer Pilates studios
- Yoga studios (preferably soundproof and separate from noisy areas)
- Dance studios with sprung floors
- Martial arts / boxing spaces
- Indoor running track / pole vault / high ropes
- Trampolines / gymnastics facilities
- Spin / virtual spin studio
- Netball courts (very high demand)
- Basketball / volleyball courts

Wellness & Recovery

- Spa facilities (sauna, steam room, jacuzzi, ice bath, infrared sauna)
- Massage / physio / therapy rooms
- Hydrotherapy pool
- Quiet zones for relaxation and stretching
- Recovery rooms with red light therapy

Arts, Culture & Entertainment

- Cinema (daytime programs for older people, pop-up cinema)
- Theatre / stage space (for performances, music, drama)
- Art studios / gallery space
- Music venue / live music facilities
- Community hall for events
- Arcade / games room / bowling / karaoke

More than 300 suggestions for additional facilities #2

Community & Social Spaces

- Youth club / safe hangout spaces for teens
- Crèche / soft play / sensory rooms for children with SEN
- Meeting rooms / co-working spaces
- Social areas for seniors
- Community café / healthy food options
- Library / information centre
- Flea market / pop-up health screening
- Spaces for local groups and multicultural events

Access & Amenities

- Free or subsidised parking for members
- Secure cycle parking
- Modern disabled access and facilities
- Air conditioning in all exercise areas
- Showers and changing rooms
- Public toilets with disabled access
- Good landscaping and outdoor seating

Retail & Services

- Sports equipment shop
- Massage and physio services
- Healthy café / retail for fitness clothing
- Beauty treatments / therapy rooms